



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

AF/3623

Patent Application

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GROUP 3600

Inventors: Jon A. Ford

Case No.: Ford 1

Serial No.: 09/420,912

Group Art Unit: 3623

Filing Date: October 20, 1999

Examiner: Eric T. Shaffer

Title: Arrangement For Resource and Work-Item Selection

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

SIR:

TRANSMITTAL LETTER

Enclosed is a Response to Final Office Action in the above-identified application.

NO ADDITIONAL FEE REQUIRED

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By David Volejnicek
David Volejnicek
Corporate Counsel
Reg. No. 29355
303-538-4154

Date: 10 Nov. 2003
Avaya Inc.
Docket Administrator
307 Middletown-Lincroft Road
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 11-10-03

Date of Deposit

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